



TOURISM & HOSPITALITY

EMPLOYMENT PROGRAM

Creating paths for the future




The Tourism & Hospitality Employment Program is 100% funded by the Government of Canada's Sectoral Initiatives Program in partnership with Latincover, Acsenda, and ISS Language Career College of BC to generate a unique opportunity to learn about this fascinating industry.

The training's objective is to provide participants with the skills and knowledge needed to get employment in the Tourism & Hospitality sector.



ELIGIBILITY:




To be eligible to apply you need to be a Canadian Citizen, or Permanent Resident, or be in the country as a Refugee protected person legally entitled to work in Canada. You'll go through a screening process with our team members to confirm eligibility. Women, youth, and visible minorities will have priority to be confirmed in the program.

SCHEDULE:

Classes will be from Monday to Friday from 9:00 am to 1:00 pm.

PROGRAM DETAILS:

The program will last 24 weeks in a hybrid model, (3 days in person and 2 days online). The last 4 weeks will be focused on work experience.



PROGRAM ORIENTATION & ESSENTIAL SKILLS:



Participants will receive one week of program orientation, essential skills training, and basic employability skills including Vancouver market, and professional communication skills.



Presented by:



Funded by:



In partnership with:





· **OCCUPATIONAL ENGLISH LANGUAGE:**

Participants will receive one week of occupational language training in preparation for employment in the Canadian Workforce.

· **SHORT TERM OCCUPATIONAL CERTIFICATION:**

Participants will receive one week certification in the following short – term courses,

- First Aid Certificate
- Food Safe Level 1 Certificate
- Pandemic Awareness Certificate
- Serving it Right Certificate
- Health and Inclusion in the Workplace (GBA+)
- FOIPPA FOUNDATIONS - Privacy and access to fundamentals

· **HOSPITALITY TRAINING BY ACSENDA SCHOOL OF MANAGEMENT:**

For 15 weeks, from Monday to Friday from 9:00 am to 3 pm:

- Introduction to the Canadian Hospitality Environment
- Accommodation Services
- Food and Beverage Services
- Events and Catering Services
- Sustainability and Community Engagement in Hospitality

The participants will earn work experience in the internship for 4 weeks.

Preparation to get a job in the sector. This includes establishing a job search plan; certifications portfolio; identifying mentorship opportunities; resume & cover letter; introduction to online job boards; interview preparation; and develop networking skills.

Participants will be supported in their search for Tourism & Hospitality jobs through networking with employers across Metro Vancouver.



Presented by:



Funded by:



In partnership with:





NOC CODES: The program is related to the following
NATIONAL OCCUPATION CLASSIFICATION CODES.

6513 FOOD AND BEVERAGE SERVERS: Food and beverage servers take patrons' food and beverage orders and serve orders to patrons. They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls, and similar establishments.

6512 BARTENDERS: Bartenders mix and serve alcoholic and non-alcoholic beverages. They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls, and other licensed establishments.

6511 MAITRES D' HOTEL AND HOSTS/ HOSTESSES: Maitres d'hotel and hosts/hostesses greet patrons and escort them to tables, and supervise and coordinate the activities of food and beverage servers. They are employed in restaurants, hotel dining rooms, private clubs, cocktail lounges, and similar establishments.

6525 RECEPCIONISTAS DE HOTÉIS: Hotel front desk clerks make room reservations, provide information and services to guests, and receive payment for services. They are employed by hotels, motels, and resorts.



Contact us at 604 – 603 – 5580 or,
administrativeassistant@latincouver.ca
to enroll or for further information.



Presented by:



Funded by:



In partnership with:

